

March 1, 1961

MEMORANDUM TO FILE

SUBJECT: 1401 Service Information

1401 systems are being shipped to the field at a higher and higher rate. It becomes imperative that any information we have in the way of diagnostic techniques or service hints be sent to Customer Engineering as soon as possible. This information should be sent to Mr. P. E. Wood in Dept. 280 for review. Semi-monthly meetings are now being held with Plant CE, CE Education, Manufacturing, Engineering, and R & S participating. The main purpose of the meetings is to pass on information of the type mentioned above. Any information, no matter how simple or complex, should be included. We would appreciate information from anyone reading this memo; however, the following people will be contacted for information concerned with a specific area of the 1401. The most needed service hints are for input-output troubles and all are urged to pass on any technique, trick, or service hint that has been used or can be used to reduce the service time in this area.

Prompt action on this memo will be greatly appreciated.

E. R. Anderson	280	I/O Attach.
T. Atherton	867	General - Tape
K. A. Bell	280	General Process
T. S. Cooper	631	Storage
D. K. DeSilva	391	General
T. DiRenzo	800	General - Tape
D. Doring	800	General - Tape
E. Drew	867	General
R. Ford	641	General - Tape
J. J. Gierlach	280	Tape
J. C. Jones	631	SMS Circuit Techniques
W. Jones	867	General - I/O
T. McAdon	294	General - Carriage
J. H. McCarthy	280	Power Supplies

D. S. MacLeod	268	Reader Punch Circuitry
N. Marcella	391	Power Supplies
J. Miller	867	General - I/O
H. Morrow	294	General - Carriage
J. Planck	294	General - Carriage
<u>J. L. Pokoski</u>	280	Process - Multiply-Divide
W. H. Pratt	391	Storage
M. E. Rusanak	391	General
W. S. Schaffer	280	I/O Attach.
O. H. Smith	391	General
D. Tierney	614	General
R. Vanderveen	800	General
E. Waterich	800	General - Carriage
D. O. Zimmerman	391	General
S. I. Zwirble	391	General
F. W. Bgdwin	391	Column Binary

W. R. Murray  
Dept. 280

WRM:mk